

# YMCA of the East Valley Summer Day Camp

## INFORMATION AND FREQUENTLY ASKED QUESTIONS (FAQ)

Age Groups (May Vary): Group A (5-7 year olds) Group B (8-10 year olds) Group C (11+ year olds)

### Payment Policies (Non-negotiable):

#### YMCA CREDIT/REFUND POLICY

Payment in full or a **\$25 non-refundable deposit** must accompany each registration in order to hold your child's place. When you register your child for a camp with us, we assume the responsibility of scheduling leaders for his/her camp in accordance with our child/staff ratios.

#### NO CREDITS OR REFUNDS WILL BE ISSUED AFTER THE FRIDAY PRIOR OF THE GIVEN WEEK OF CAMP.

Before that time, you may come into our office and fill out a credit/refund form to request one of the following:

- Transfer a payment to another YMCA of the East Valley camp
- Credit towards a future YMCA of the East Valley program

#### LATE REGISTRATION FEES

Payments are due Thursday of the week prior to attendance. If not received, a \$25 late fee will be charged to maintain your child's spot for that week.

#### LATE PICK-UP FEES

A \$2 per minute charge, per child, will be assessed after 6:00pm. **All late fees must be settled prior to registering and/or attending/returning for any Day Camp.**

### Frequently Asked Questions about Summer Day Camp

#### • IS FINANCIAL ASSISTANCE AVAILABLE?

The YMCA offers up to 50% scholarships on programs and membership. In certain situations we may be able to offer more financial assistance. Please see the Front Desk for more information.

#### • WHAT DOES MY CHILD NEED TO BRING?

Sack Lunch (must be cold, heating not provided.) Lunch and breakfast are provided at Highland and Redlands. Backpack, Water Bottle, Sunscreen, Hat, closed toe & heel shoes.

#### • WHAT ABOUT SNACKS?

The YMCA provides a breakfast and light snack in the mid-afternoon.

#### • WHAT SHOULD MY CHILD NOT BRING?

Money, Weapons of any kind, Undocumented medicines, Pets, Toys, Electronic devices, Playing cards, Cell phones, etc. **(The YMCA OF THE EAST VALLEY is not responsible for lost or stolen items).**





## Frequently Asked Questions about Summer Day Camp (Continued)

### • WHAT TYPE OF SWIM WEAR IS APPROPRIATE?

Boys must have swim shorts/trunks in order to swim. Girls must wear a one piece bathing suit or wear a black dry fit or swim shirt (no cotton) over two piece swim suit. No swim suit may be worn that exposes the stomach or chest below the collarbone for girls. Campers must provide their own towel on swim days.

### • WHEN AND WHERE MAY I DROP-OFF AND PICK-UP MY CHILD?

Please check with branch on specific locations, drop off is 7:00-9:00am and 4:30-6:00pm. Between those times you will drop off and pick up in the main lobby. All children must be picked up by 6:00pm.

### • WHO IS AUTHORIZED TO PICK-UP MY CHILD?

Only individuals 18 and older that you list are allowed to pick-up your child. **Please be prepared to show state/government issued photo identification daily.** Employer identification cards will not be accepted.

### • WHAT IS THE DISCIPLINE PHILOSOPHY?

To build self-esteem with a constructive method- including setting limits, helping children realize appropriate choices, and building parental partnerships to forge a positive experience.

### • WHAT IF MY CHILD IS ILL AND/OR RUNNING A FEVER?

If your child is ill and/or running a fever, they may NOT attend Summer Day Camp for the well-being of others and him/herself. Summer Day Camp reserves the right to refuse service to any child the staff feel are ill and not fit to attend camp. .

### • HOW ARE THE STAFF TRAINED?

All staff must pass a criminal background check, be certified in CPR/First Aid, and be trained prior to working. Staffs are hired for their unique blend of creativity as well as a commitment to safety and the well-being of children.

### • WHO MAY I CONTACT FOR MORE INFORMATION?

You can contact the branch camp directors.

#### Redlands Family YMCA

500 East Citrus Avenue, Redlands CA 92373

##### Ivan Sanchez

Program Director

isanchez@ymcaeastvalley.org

909-798-9622 Ext.7106

#### Highland Family YMCA

7793 Central Avenue, Highland CA 92346

##### Jason Waitchies

Program Director

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909-425-9622 Ext.7304

#### San Bernardino Family YMCA

808 E, 21st Street, San Bernardino CA 92404

##### Anthony Hernandez

Program Director

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